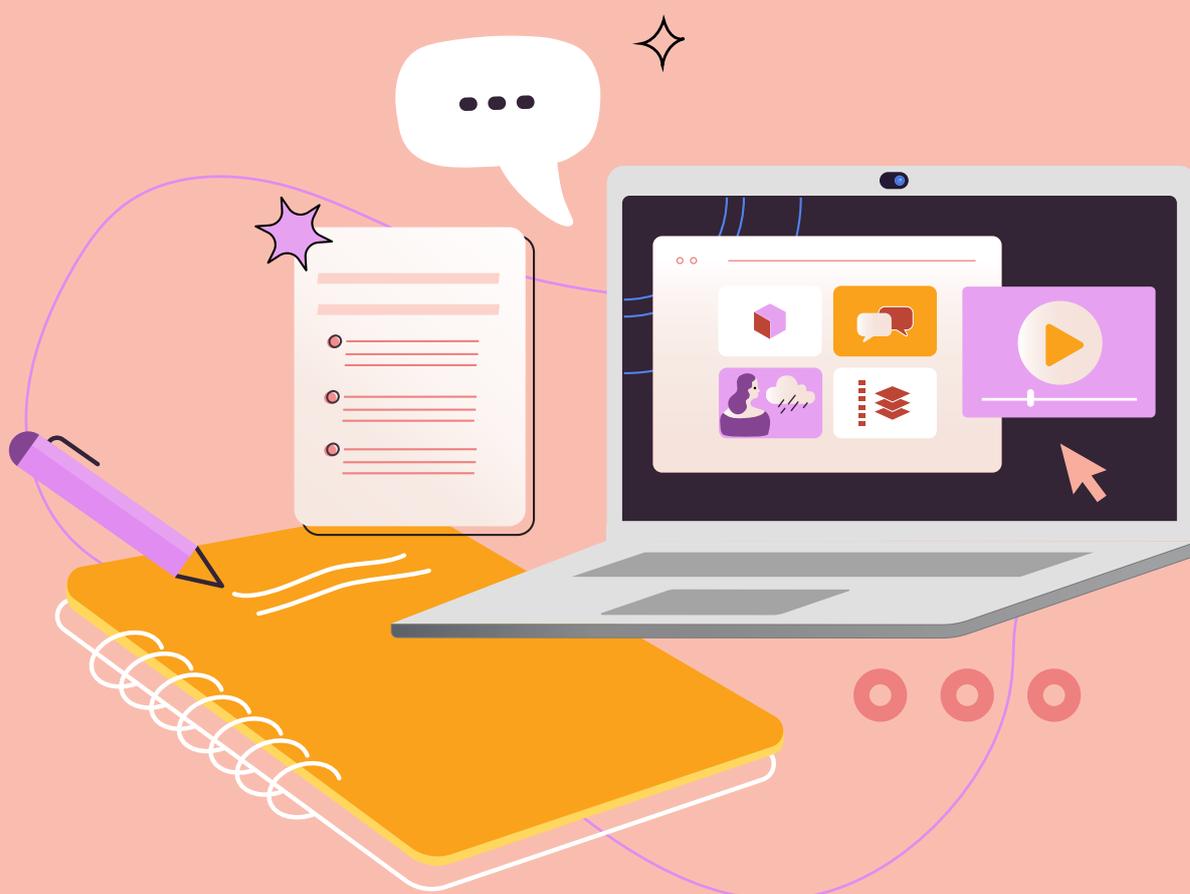


ClickView

Information for Parents and Carers



ClickView

Information for Parents and Carers

This guidance is for parents and carers of students who are using the Victorian Department of Education's (the department) provision of ClickView.

What is ClickView?

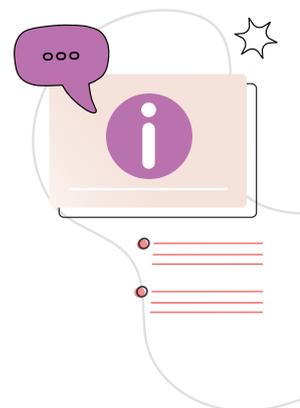
ClickView is an online video content platform that has been provided for primary and secondary school students to support learning across all areas of the Victorian curriculum.

ClickView produce original content and license movies, TV and video clips from the world's best producers to spark students' curiosity and enhance engagement. Every video comes with classroom-ready interactive quizzes and resources to help students explore, explain and evaluate their learning.

Key features:

- Access to high quality educational video content aligned to the Victorian curriculum.
- Teachers can see how students perform and target gaps in knowledge for both group and individual learning.
- Compatible with all school and student owned devices that can connect to the internet.
- ClickView-produced content is developed by subject experts.
- All videos feature Australian content classifications to ensure students can only access age-appropriate content.
- Hosts department created content.

For more information visit the ClickView page on [Arc](#).



Privacy information and personal data collection

What personal information will be collected and why?

ClickView collects and uses information about students to register them as users and to allow your child to use the system effectively. The following table tells you what information is collected and why.

Whose and what information	Why this information is collected
Student first and last name	To gain access
Student email address	To gain access
Student created content	For assessment
Student assessment data	For assessment
Student engagement data	For assessment

In addition to the above, where appropriate and permitted or required by law, school staff or service providers may access information for other purposes e.g. for the provider to provide technical support.

How does the department and your school protect personal and other information?

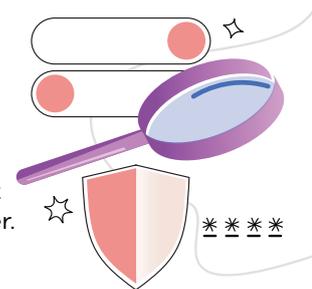
We will ensure that information is handled in accordance with the school's policies including: **Schools' Privacy Policy**, **Cybersafety and Responsible Use of Digital Technologies Policy** and **Digital Learning in Schools Policy**. These detail how we expect online learning systems, including ClickView, to be used at school and at home.

We will manage your child's information, including how it is stored and how long it is kept, in **Learning in Schools Policy**. These detail how we expect online learning systems, including ClickView, to be used at school and at home.

We will manage your child's information, including how it is stored and how long it is kept, in accordance with the department's **Record Management Policy** for schools.

We will help your child to use ClickView safely by providing them with technical support or any other assistance that they require. You can assist by having conversations with your child about eSafety and ensuring that your child is comfortable raising any issues with you and their teacher. Your schools' student **Acceptable Use Agreement** can support this conversation.

We recommend that parents and carers monitor their child when learning from home and contact the school if they have any concerns related to the use of ClickView. Information about how ClickView handles personal information can be found in their **privacy policy**.



Data location

ClickView stores your child's data on servers located in Australia.

Safety

How is my child protected when using online products?

The department ensures that the use of digital technologies in schools supports and enables student learning, and is safe, balanced and appropriate. Accordingly, the department's ClickView licence ensures that students are protected from unauthorised contact.

Students will not receive advertising or marketing material through their ClickView account. Students will not be contacted directly by ClickView. Should you or your child be contacted by someone claiming to be from ClickView, you should contact your child's school immediately.

How can you help protect your child's information?

- Remind your child to keep their password safe and not share it with others.
- Talk about appropriate use of technology at home and at school.
- Remind your child that anything uploaded to ClickView may be viewed by teachers.

Students can safely share and save school related work. This includes:

- class presentations
- conversations about classwork or assignments
- school-related contact details
- class-related media – videos, photos, audio, document files
- whiteboard notes.

Students should not share personal or sensitive information about themselves or other students or their teachers online. This includes:

- personal mobile or home phone numbers or home address, including that of other students
- personal photographs and video clips unrelated to schoolwork
- sensitive information such as health details including that of other students
- bank account details
- information that could be used to discriminate against the student or another including information about racial or ethnic origins and/or religious beliefs.

We encourage parents and guardians to visit the **eSafety Commissioner website** where there is helpful advice for parents to ensure their children have safe, enjoyable experiences online.

What if you have questions?

You do not need to do anything for your child to have access to ClickView. However, if you have any questions or concerns regarding your child using ClickView or you do not want your child to participate, please contact your child's school to discuss your options.